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# INDUSTRIAL CLUSTERING AND PERFORMANCE OF TECHNOLOGY-BASED SMES IN NIGERIA: DOES FIRM AGE AND SIZE HAVE ANY INFLUENCE?

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## ABSTRACT

*This research focused on examining the relationship between industrial clustering and performance of technology-based SMEs in Nigeria, and to identify the moderating role of firm age and size on this relationship. A sample size of 65 owners/managers of technology-based small and medium enterprises were surveyed through the use of structured questionnaire. Hierarchical multiple regression were adopted in analysing the research instrument. Based on the findings from the statistical analysis, this research concludes that there is a direct relationship between industrial clustering and the performance of SMEs in Nigeria. The study also asserts that firm age is a critical influencer of the relationship between industrial clustering and performance of SMEs. Consequently, it is recommended that SME operators in Nigeria should leverage on industrial clustering as a means of enhancing their performance levels. More so, owners/managers of SMEs, bearing in mind the age categorization of their organizations should form industrial clusters in ways that help younger firms share from the experiences of older firms to enhance their performance.*

**Key words:** Entrepreneurship, Industrial Clustering, Innovation, Firm Age, Firm Size, Technology-based SMEs performance.

**Cite this Article:** Osibanjo, Adewale Omotayo; Ibidunni, Ayodotun Stephen; Jevwegaga, Helen; Adebanji, Ayeni William; Olokundun, Maxwell Ayodele; Obaoye, David, Industrial Clustering and Performance of Technology-Based Smes in Nigeria: Does Firm Age and Size Have Any Influence?, *International Journal of Civil Engineering and Technology (IJCIET)* 10(1), 2019, pp. 2242–2249.

<http://www.iaeme.com/IJCIET/issues.asp?JType=IJCIET&VType=10&IType=1>

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## 1. INTRODUCTION

Industrial clustering can be described as the coming together of firms in the same industry, gathering together in close proximity in order to work and develop. Existing studies in developed economies have shown that industrial clustering is very beneficial to enhancing the performance of SMEs (Santis, 2012; Denisa, Michaela and Gabriela, 2016). However, there is still a dearth in literature to show the effects of such clusters on the performance of SMEs in developing economies, such as Nigeria. Moreover, the interacting effects of firm age and size the relationship between industrial clustering and performance of SMEs have not been examined in existing literature. Consequently, this research focuses on providing viable insights by examining the relationship between industrial clustering and performance of SMEs in Nigeria, and to identify the role of firm age and size on this relationship.

## 2. LITERATURE REVIEW

### 2.1. Industrial Clustering and Performance of SMEs

Small and medium businesses have been known to contribute immensely to economic developments world over through diverse patterns of growth modes and strategies. Santi (2012) examined the variables for cluster analysis to include the firm's goals and objectives, rate of turnover in the business, indicators of business growth, educational background of the business operator, comparison with firm's competitors, the style of leadership and the management principles. Santi (2012) was of the view that the businesses with homogeneous characteristics can be further grouped into clusters based on whether they are struggling for survival, the ones that should need external support, and those innovators with continuous improvement. Therefore, the findings would enable the provision of quality guiding principles for improvement.

Jose, Tulio, Simon and Caio (2013) noted that the initiative of providing financial support for locally based development projects through identified clusters of industries with common targets, serves as an effective industrial policy tool, with which to improve productivity and economic development by generating employments. However, Jose *et al* (2013), and Denisa, Michaela and Gabriela (2016) argued that policymakers are often challenged with the inability to properly identify the target cluster of industries and to also assess their level of economic performance. Reason being that the location of the industries to neighbouring businesses and their specialization depends on the similarity of industrial structures. In order words, businesses with similar industrial structures tend to perform better than those with only specialization.

### 2.2. Industrial Clustering Practices among SMEs in Nigeria

Small firms grow and are also competitive in nature through cluster formation in Nigeria. Osmond, Andreas, Alfons, Axel, & Karl (2004), asserted that firms are able to share their limited resources, innovative contributions, technological expertise and knowledge to increase their productivity while reducing transaction costs via the co-operation of their go-between agents (Adeniji *et al*, 2014; Ogunnaike *et al*, 2014; Olokundun *et al*, 2017; Ibidunni *et al*, 2017). The approach helps to strengthen the competitiveness of clustered firms and also facilitate their learning and technological improvements. Accordingly, Osmond *et al* (2004) gave 5 factors which enables clustered firms in Nigeria to facilitate growth such as, the size of the market and the nature of products (where there is low demand for the firm's product, the rate of income is also reduced hence, emphasis is placed on ensuring the durability and reliability of the product as well as the conformity to specification and safety standards); the nature of supporting institution or Parastatal; the forms of collective efficiency; the rate of

innovativeness; risk-taking; and the stock of economies of scale and scope (ability to reach a larger market in order to induce proportionate increase in productivity and increased income).

Similarly, Gudda (2017) explained that clustering of industries enable firms to share competences and reduce labour costs, and to also consolidate limited resources, thereby increasing innovativeness and profitability (Babajide & Olokoyo, 2017; Ogundana *et al*, 2016). Corroborating further, it is a firms' ability to sustain competitive advantage through a strategic capability management of its intellectual, physical and cultural resources (Ahsan, Ming & Louise, 2012; Wawan, Eko, Surajati, Sri, Rendra, Qorri, Bayuningrate & Evy, 2012). Thus, firms with common interest often create the environment for innovation and technological advancements. In this way, SMEs tend to gain additional benefits of technological know-how, cost-saving options, and innovative product differentiation to satisfy customers' needs. Additionally, successful SMEs would naturally adopt ways to become more efficient in integrating strategic capabilities and cooperation than their competitors (Ahsan *et al*, 2012).

### **2.3. Influence of Firm's age and size on industrial clustering and performance**

Anderson and Eshima (2013) and Anggadwita and Mustafid (2014) asserted that younger firms, although may lack established routines and processes, and procedures for doing viable businesses which may provide proper guidance and discipline in strategic decision making, they do possess structures and can organize more flexible and reactive contexts than older firms. The moderating effect of firm's age and intangible resources such as brand identity, intellectual property and reputation enables younger firms to better capture the value of entrepreneurial strategies like higher organizational growth rate than older ones (Tayfun & Zafer, 2015). Also, Aziz and Samad (2016) further observed that with a growing knowledge on the effect of innovation on SMEs' competitive advantage, studies have recently showed that younger firms outperform the older ones through their proactivity, aggressive innovation initiatives and flexibility. Nevertheless, there are other views opposing this line of thought to state contrarily hence, creates room for subjective opinions and mixed feelings on the matter.

## **3. METHODOLOGY**

The research design used in this study is descriptive. The use of descriptive research design is validated by the fact that the population for the study is already established, theories are not newly explored or determined and the research study, on one hand, simply attempts to describe the relationships among the variables included in the research (Jong & van der Voordt, 2002).

### **3.1. Measures**

Questionnaire was used to gather primary data from the respondents. This research benefitted from the ideas of existing research studies. Questions that pertained to new product/service creation was developed based on Page (1993) and Ueasangkomsate and Jangkot, (2017). Items on entrepreneurial education and training was developed based on Njoroge and Gathungu (2013), Küttim, Kallaste, Venesaar and Kiis (2014) and Emmanuel (2017). Items on industrial clustering was designed based on Bölükbaş and Güneri (2017), while items of SMEs performance was developed based on Venkatraman (1989) and Wang, Chich-Jen, and Mei-Ling (2010).

### 3.2. Sampling

In this research work the respondents include owners and managers of SMEs in Lagos state, Nigeria. A study of this nature is not common in existing literature, especially within the context of Nigeria. A total of 65 owners/managers of SMEs in the Ikeja technology-based market of Nigeria, commonly referred to as “Computer Village” were included in this study. Computer Village is a large technology-based market that consists of dealers in electronic, mobile phones and telephone accessories. A pilot study of this nature is essential to demonstrate theoretical thoughts towards enhancing performance levels of SMEs in the Computer Village.

### 3.3. Reliability and Validity of the Scale Items

The reliability of the research items was ensured using the internal consistency method while the validity of scale items was carried out using construct validity. These tests were carried out using SPSS version 22. The Coefficient Alpha ( $\alpha$ ) or Cronbach Alpha is the most popularly used to measure internal consistency (Pallant, 2005). Table 1 below shows the reliability and validity results of the scale items.

**Table 1** Reliability and Validity of the Scale Items

| Factor | Loading | Alpha |   |
|--------|---------|-------|---|
| IC1    | .956    | .704  | KMO = .884; Bartlett's Test of Sphericity = Chi Sq. (605.458); df = 36; Sig. = .000 |
| IC2    | .950    |       |   |
| IC3    | .940    |       |   |
| IC4    | .935    |       |   |
| IC5    | .887    |       |   |
| IC6    | .865    |       |   |
| IC7    | .835    |       |   |
| IC8    | .778    |       |   |
| IC9    | .305    |       |   |
| PERF1  | .892    | .859  | KMO = .804; Bartlett's Test of Sphericity = Chi Sq. (458.106); df = 45; Sig. = .000 |
| PERF2  | .870    |       |   |
| PERF3  | .862    |       |   |
| PERF4  | .859    |       |   |
| PERF5  | .801    |       |   |
| PERF6  | .614    |       |   |
| PERF7  | .916    |       |   |
| PERF8  | .913    |       |   |
| PERF9  | .793    |       |   |
| PERF10 | .756    |       |   |

Based on a generally acceptable factor value of 0.3 (Hair, Anderson, Tatham & Black, 1998), the factor loading for each scale item as indicated in Table 1 above are judged to be very satisfactory. The KMO values also surpass the minimum 0.6 benchmark and the Bartlett's Tests of Sphericity as presented above are significant ( $p < 0.05$ ). Moreover, the alpha reliability values surpass the benchmark of 0.7 (Pallant, 2005), thus indicating that all the scale items are reliable.

#### 4. ANALYSIS AND DISCUSSION

**Table 2** Demographic Characteristics of Respondents

| Demographic Characteristics | Frequency | %     |
|-----------------------------|-----------|-------|
| <b>Gender</b>               |           |       |
| Male                        | 42        | 64.6  |
| Female                      | 23        | 35.4  |
| Total                       | 65        | 100.0 |
| <b>Marital Status</b>       |           |       |
| Single                      | 21        | 32.3  |
| Married                     | 31        | 47.7  |
| Others                      | 13        | 20.0  |
| Total                       | 65        | 100.0 |
| <b>Work Experience</b>      |           |       |
| Less than 5 years           | 21        | 32.3  |
| 6-10 years                  | 20        | 30.8  |
| 11-15 years                 | 12        | 18.5  |
| 16 years and above          | 12        | 18.5  |
| Total                       | 65        | 100.0 |
| <b>Age</b>                  |           |       |
| Under 25 years              | 9         | 13.8  |
| 26 - 35 years               | 23        | 35.4  |
| 36 - 45 years               | 17        | 26.2  |
| 46 years and above          | 16        | 24.6  |
| Total                       | 65        | 100.0 |

A total of 65 copies of the research instrument was distributed and returned. The respondents that make up the study consist of both the male and female gender however the sample is made up of more males 42 (64.6%) than female 23 (35.4%) respondents. In terms of the age of respondents, 9 respondents (13.8%) are 25 years and below, 23 (35.4%) of the respondents are between 26-35 years, 17 (26.2%) of the respondents are between the age of 36-45 and 16 (24.6%) of the respondents are 46 years and above. 21 (32.3%) of the respondents are single, 31 (47.7%) of the respondents are married and 13 (20.0%) are under the categories of other, such as divorced and widowed. According to the statistics, 21 (32.3%) of the respondents have 5 years and below working experience, 20 (30.8%) of the respondents have 6-10 years' work experience, 12 (18.5%) of the respondents have 11-15 years' work experience and 12 (18.5%) of the respondents have 16 years and above work experience.

**Table 3** Moderating Effect of Firm Age and Firm Size on Industrial Clustering and SMEs' Performance

| Model  |                   | Unstandardized Coefficients |                     | Standardized Coefficients | t                    | Sig.  |
|--|-------------------|-----------------------------|---------------------|---------------------------|----------------------|-------|
|  |                   | B                           | Std. Error          | Beta                      |                      |       |
| 1  | (Constant)        | 3.738                       | .176                |                           | 21.190               | .000  |
|  | IC                | .091                        | .047                | .237                      | 1.935                | .058* |
| 2  | (Constant)        | 4.066                       | .266                |                           | 15.296               | .000  |
|  | IC                | .203                        | .121                | .530                      | 1.681                | .098* |
|  | IC_Size           | -.034                       | .146                | -.060                     | -.234                | .816  |
|  | IC_Age            | -.191                       | .100                | -.344                     | -1.905               | .061* |
| Model  | R                 | R <sup>2</sup>              | Adj. R <sup>2</sup> | ΔR <sup>2</sup>           | F                    |       |
| 1  | .237 <sup>a</sup> | .056                        | .041                | ----                      | 3.743 (Sig. = 0.058) |       |
| 2  | .335 <sup>b</sup> | .112                        | .068                | .056                      | 2.562 (Sig. = 0.063) |       |
| a. Dependent Variable: PERFORM                 |                   |                             |                     |                           |                      |       |
| b. Predictors: (Constant), IC                  |                   |                             |                     |                           |                      |       |
| c. Predictors: (Constant), IC, IC_Age, IC_Size |                   |                             |                     |                           |                      |       |

Table 3 shows the moderating effect of firm age and firm size on the relationship between industrial clustering and SMEs' performance. The results indicate that there is a direct relationship between industrial clustering and SMEs' performance ( $\beta = 0.091$ ,  $r^2 = 0.056$ , sig. = 0.058;  $p < 0.1$ ). More so, the moderating effect of firm age on the relationship between industrial clustering and performance of SMEs was also established ( $\beta = -0.191$ ,  $\Delta r^2 = 0.056$ , sig. = 0.061;  $p < 0.1$ ). However, the moderating effect of firm size on the relationship between industrial clustering and SMEs' performance was not statistically significant. The implication of this result is that the capability of SME operators to form clusters that are strategic to the firms' objectives can stimulate higher levels of performance. This findings is in consonance with the assertions of Santi (2012) and Denisa et al (2016) that industrial clustering are significantly related to the business level and economic performances of SMEs. Moreover, the findings that firm age moderates the relationship between industrial clustering and performance is supported by those of Anggadwita and Mustafid (2014) and Aziz and Samad (2016) that suggested that small firms are able to combine efforts based on similar characteristics and experiences to enhance their performance.

## 5. CONCLUSIONS

This research was focused on investigating the moderating influence of firm age and firm size on the relationship between industrial clustering and SMEs' performance. Based on the findings from the statistical analysis, this research concludes that there is a direct relationship between industrial clustering and the performance of SMEs in Nigeria. The study also asserts that firm age is a critical influencer of the relationship between industrial clustering and performance of SMEs. Consequently, it is recommended that SME operators in Nigeria should leverage on industrial clustering as a means of enhancing their performance levels. More so, owners/managers of SMEs, bearing in mind the age categorization of their organizations should form industrial clusters in ways that help younger firms share from the experiences of older firms to enhance their performance.

## ACKNOWLEDGEMENT

The authors appreciate the management of Covenant University, Nigeria for funding the publishing of this manuscript in this journal.

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